

Release Note for PIMphony v6.8 Build 3235

This document describes the compatibility frame and the history of software changes for the application PIMphony V6.8.

Revision History

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1 ABSTRACT

This document provides information on PIMphony release v6.8 Build 3235.

It details version history and OmniPCX Office version relationship, the new features, the supported and non supported elements.

Since PIMphony 6.8 Build is created from PIMphony V6.7, the existing features in PIMphony 6.7 are not described in this document : see PIMphony v6.7 latest technical communication for other details which are still applicable to PIMphony v6.8.

2 OXO COMPATIBILITY

OXO PIMphony	R2.1/ R3.X/ R4.X	R5.X	R6.X	R7.X/ R8.0	R8.1	R8.2	R9.0/ R9.1	R9.2	R10.x	OXO Connect R2.0/R2.1
5.1	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗
6.1	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗
6.2	✗	✓	✓	✗	✗	✗	✗	✗	✗	✗
6.3	✗	✓	✓	✓	✗	✗	✗	✗	✗	✗
6.4	✗	✓	✓	✓	✓	✗	✗	✗	✗	✗
6.5	✗	✓	✓	✓	✓	✓	✗	✗	✗	✗
6.6	✗	✓	✓	✓	✓	✓	✓	✗	✗	✗
6.7	✗	✓	✓	✓	✓	✓	✓	✓	✗	✗
6.8	✗	✓	✓	✓	✓	✓	✓	✓	✓	✓(*)



Note

- (*) : Valid on OXO Connect 2.0 and 2.1 from v6.8 Build 3220

3 NEW SERVICES

3.1 DialByName Feature Enhancement

The Dial By Name (“DBN”) enhancement is to provide a new search mode/option called “Unified Search”.

In this new search option, the search of the contact happens in both Universal Directory Access (UDA) [OmniPCX Office Phonebook + LDAP configured in OmniPCX Office] and local PIM configured (if any present in the PC, i.e Outlook) and search results are displayed in a new dedicated window “Search Results”.

Note : When using the PIMphony search option “Use Unified Search”, LDAP configuration in PIMphony application is no more in use, it is the LDAP configuration from OmniPCX Office which is in use and which must be configured initially.

This unified search option also supports search of the contact by # separator, i.e support of # separator for lastname#firstname.

Operating mode of existing dial by name types with personal list, PIM, PCX, LDAP are unchanged, meaning the procedure of accessing these features and the way the results are displayed is not changed.

3.1.1 New mode in search option (Unified Search Mode)

The user has to select the new search option “Use Unified Search” to search the contacts from UDA and local PIM from PIMphony search options list (icon in the left part of PIMphony dialing zone).

When PIMphony 6.8 is connected to an OmniPCX Office ≥ 900 , by default, “Use unified Search” option is selected.

If PIMphony 6.8 is connected to an OmniPCX Office < 900 , the default search option is either “Find Name from the PIM (Outlook)” (if Outlook is installed in the PC) or “Find Name from Personal List”.

After selecting the search option, the user enters the alphabetic characters (name of the contact to be searched) in the PIMphony dialing frame. The search request is started either in the following two ways:

- On click „enter“ button after entering the 1st and/or 2nd character in the dialing frame,
- OR
- On entering the 3rd character (example “sto”) in the dialing frame, the search starts automatically and the search results window is displayed with the characters entered in the main window.

3.1.2 New Search Results window

The search result of the contacts found is displayed in a new dedicated and separated window.

The result of the contacts contains the following information:

- Full Name [Lastname,Firstname]
- Main Telephone Number
- Company Name
- Icon (“Home”) to identify whether the contact is from local PIM or UDA.

The search result of the contacts found is a combination of both UDA [OmniPCX Office Phonebook and/or LDAP] and local PIM.

The contacts with “home” icons are found from local PIM and contacts with no icons are from UDA [OmniPCX Office phonebook + LDAP].

The contacts are sorted in alphabetic order.

The number of contacts displayed in the search results window are ten and the remaining contacts are viewed either by clicking on the up and down soft key buttons, or by the keyboard operations like up/down arrow keys, Home/End keys, Pageup/Pagedown keys.

The contacts found are displayed in the order of lastname, firstname.

The limit of the contact name [lastname, firstrname] display is 22 characters.

The limit of the telephone number display is 17 characters.

If the name or number exceeds this limit, the remaining name or number is viewed in the tooltip on moving the mouse over.

The maximum number of matching results returned from UDA is 50 and maximum number of matching results returned from local PIM is 25.

So, the search results window can accommodate a maximum number of 75 contact results.

The label “Total:” in the search results window displays the current selected search result number and total number of results found for the search string. Ex: “Total : 1/20”.

Search of the contact with # separator i.e search of lastname#firstname of a contact is supported in this unified search option, when the PIMphony is connected to an OmniPCX Office ≥ 920 .

When the contact is searched with # separator, say for ex, “s#v”, only the contacts, whose lastname starts with „s” and firstname starts with „v”, are displayed as results.

The contacts which are having the lastname alone starting with „s” are not displayed in the results.

A dial button and contact details button are present at the top of the window common for all the contacts found in the search results.

On the right click of any of the search result entry, a contextual menu with options “Dial” and “Contact Details” are displayed.

The possible ways to make a call to the contact found in the search results is as follows:

- Select contact item + click on the green dial button
- Select contact item + Enter key
- Double click on the contact item
- Select contact item + Right click/dial

The possible ways to view the contact details of a contact (contact preview), found in the search results is as follows:

- Select contact item + click contact details button
- Select contact item + right click/contact details

When the user calls to any of the contact found in the “search results” window, the window is closed automatically and the call is initiated.

With the search results window opened, if the user comes back to input dialing frame in the PIMphony main window and deletes the previously entered search string, for performing another new search, then the opened search results window is closed automatically.

3.1.3 Additional search field in “Search Results” window

In the new search results window, there is an additional search field to perform dynamic search of the contacts.

The search happens for every character entered in the search field and the result of the contacts is displayed dynamically in the same “Search Results” window.

3.1.4 New Contact Details Window

The new contact details window is displayed with following information of the contact:

- Photo of the contact (only from Outlook PIM and from LDAP)
- Full name of the contact [Lastname,Firstname]
- Company Name (only from local PIM and from LDAP)
- Three telephone numbers (work, home and mobile).
- Email address (only from local PIM and LDAP)

The short code (collective speed dial number, only from OmniPCX Office phonebook - if available) is displayed along with the work number.

Another contact button is present in this “Contact Details” window if the contact is from local PIM (i.e Outlook).

On clicking this button, the local PIM contact sheet is popped up to view full details of the contact.

Otherwise (if the contact is not from local PIM) the contact button is grayed out.

The size of the photo displayed in the window is as follows:

- Width : 100px
- Height : 130px

The supported formats for the photo are JPEG.

If no photo is available for the contact, then the default image (avatar) is displayed.

A dial button is present for each of the available telephone numbers of the contact to dial.

When the user clicks the dial button, the “contact details” window and “search results” window are closed automatically and call is initiated.

The full name of the dialed contact is displayed in the input frame of the PIMphony main window.

When user clicks email button the default/native mail client in the PC is launched with this email address.

If there is no data for any entries (like work, home, mobile, email), then the corresponding entries are grayed out.

3.1.5 Contact photo support of different PIM applications

Following are the PIM applications supported by PIMphony and PIMphony feasibility to retrieve the photo.

PIM Application	Photo retrieval by PIMphony
1. Outlook	Yes
2. Access	No
3. ACT	No
4. Lotus Notes	No
5. Goldmine	No

From the PIM applications supported by PIMphony, it is only possible from Outlook to retrieve the data [Photo location path] of the contact photo.

3.1.6 Accessibility of the feature

OXO Releases	OXO >= 900 (*)
PIMphony-Release	PIMphony 6.8
Profiles	Pro, Team, Operator

If PIMphony v6.8 is connected to an OmniPCX Office < 900, the new search option “Use Unified Search” is grayed out.

(*) The search of lastname#firstname is supported by UDA functionality from OmniPCX Office 920 only.

So, the „#“ separator search facility of this “unified search” option is supported only when the PIMphony is connected to an OmniPCX Office >= 920.

3.2 PIM Driver support of Outlook 2016

3.2.1 Functions specifications

PIMphony v6.8 is compatible and supports Outlook 2016 (32 and 64 bits).

3.2.2 Compatibilities of the feature

OmniPCX Office Releases	OmniPCX Office >= 10.3
PIMphony-Release	PIMphony 6.8
Profiles	Pro Team Operator

3.3 PIMphony compatibility with OS Windows 8.1

PIMphony v6.8 is compatible with Windows 8.1 since Build 3120.



Warning

Restriction for PIMphony v6.8 Build 3115 compatibility with OS Windows 8.1:

PIMphony v6.8 Build 3115 fails to access to telephone information (cannot dial, error in call logs, ...).

This PIMphony v6.8 Build 3115 restriction with OS Windows 8.1 is solved since **PIMphony v6.8 Build 3120**.

4 SECURITY

From PIMphony Wizard, it is possible to manage the PIMphony application connection to OmniPCX Office from the LAN (local access) or from the WAN (Internet / remote access).

Usually, HTTPS protocol is used for WAN remote connection, HTTP protocol is used for LAN local connection. Default HTTP port 80 and default HTTPS port 443 are proposed in the PIMphony wizard configuration for LAN and WAN configurations.

2 secured connections are proposed for PIMphony WAN remote connections : VPN connection and “50443” port forwarding.

=> It is mandatory to follow these rules to avoid any hacking attempts.

4.1 VPN remote connection

4.1.1 PIMphony IP Multimedia application

Whatever the OmniPCX Office software version in use, it is mandatory to establish a VPN connection for a WAN remote connection.

4.1.2 PIMphony application associated to a physical set of the installation (PIMphony “monitoring”)

- OmniPCX Office software version < R820 : when doing a WAN remote connection, it is mandatory to establish a VPN connection.
- OmniPCX Office software version >= R820 : VPN access remains recommended, but it may be also decided to manage the port “50443” as described hereafter.

4.2 “50443” Port Forwarding

Since OmniPCX Office Release “820”, new port “**50443**” has been introduced in order to guarantee the security to the OmniPCX Office access.

This solution avoids having the obligation to create a VPN secured tunnel for an application remote WAN connection.

Following explanations are only applicable to “PIMphony monitoring” (PIMphony application associated to a physical set of the installation, not applicable to PIMphony IP Multimedia) connected to an OmniPCX Office software version > = **R820**.

4.2.1 End customer’s router is able to manage “Port Forwarding”

Default PIMphony wizard HTTPS WAN port 443 can be used for the remote connection.

443 value is then also configured as the router input port with port forwarding to the OmniPCX Office port 50443 (output router port to 50443).

Note : depending on the end customer network configuration, other HTTP and HTTPS ports numbers (other than default ports “80” and “443”) can be defined and provided by IT / end customer for the router input ports : the default HTTP 80 and HTTPS 443 ports numbers have then to be adapted accordingly in the PIMphony Wizard for LAN / WAN configuration and in the end customer’s input ports router to be transferred to the OmniPCX Office port 50443.

4.2.2 End customer’s router doesn’t allow “Port Forwarding” configuration

The OmniPCX Office secured port “**50443**” must be opened on the router side and same secured port “50443” must be configured in the PIMphony application wizard for the HTTPS WAN connection.

4.3 User feature right “WAN API Access”

This user feature right was introduced in R820, it’s also available in all newer software releases and versions. “WAN API Access” is a User feature right that permits to enable or disable WAN access on a user by user basis for requests coming from the WAN on port 50443.

WAN access can be disabled /enabled via OMC: Subscriber - Feature - Part 1 - “WAN API Access”.

Only enable WAN access for a user in case that the user needs an application, such as MYIC Mobile or PIMphony via a WAN access connection. It is strongly recommended to configure the LAN router to port forward to port 50433 only, if you allow WAN access to the OmniPCX Office and its users

4.4 “Security Recommendations” Technical Communication

To get more details about security topics, please see Technical Communication Reference “1143 Security Recommendations”.

5 LIMITS

The number of users does not change for PIMphony 6.8.

The number of users for PIMphony V6.8 is 200 maximum.

6 PIMPHONY SOFTWARE UPGRADE

6.1 Migration from PIMphony < v6.8 to PIMphony v6.8

The Migration process from PIMphony < v6.8 to PIMphony v6.8 Build 3200 is done using the single.exe, full software or Patch software, depending on initial PIMphony version.

PIMphony migration (Manual or Online upgrade) has to be done based on the following table.

For all these automatic upgrades, PIMphony data are automatically saved and restored.

Installed Version \ Steps	1 st step	2 nd step	3 rd step
PIMphony v6.1 Build 1232 until Build 1299	Single exe v6.8 Build 3120		
PIMphony v6.2 Build 1580 until Build 1790	Single exe v6.8 Build 3120		
PIMphony v6.3 Build 1840 until 2095	Single exe v6.8 Build 3120		
PIMphony v6.3 Build 2100	Patch v6.3 Build 2110	Single exe v6.4 Build 2310	Single exe v6.8 Build 3120
PIMphony v6.3 Build 2105 and Build 2110	Single exe v6.4 Build 2310	Single exe v6.8 Build 3120	
PIMphony v6.3 Build 2120	Single exe v6.8 Build 3120		
PIMphony v6.4 Build 2300 until Build 2399	Single exe v6.8 Build 3120		
PIMphony v6.5 Build 2500 until Build 2599	Single exe v6.8 Build 3120		
PIMphony v6.6 Build 2700 until Build 2799	Single exe v6.8 Build 3120		
PIMphony v6.7 build 2900 until build 2999	Single exe v6.8 Build 3120		
PIMphony V6.8 Build 3100 until Build 3299	Patch v6.8 Build 3200		

6.2 PC Administrator rights

You may encounter following issue for PIMphony software installation on Windows 7 / Windows 8 PCs. During PIMphony latest software full or patch manual or automatic installation, InstallShield wizard seems to be blocked (PIMphony installation progress bar is stopped).

Another Microsoft window is in fact displayed behind the first window PIMphony installation progress status : this 2nd Microsoft window is hidden by the first PIMphony installation window, indicating : “**Destination Folder Access Denied**” window / “You need to have Administrator rights in order to copy elements into this file”.

To do a manual or online PIMphony upgrade, “Administrator rights” are mandatory. End user needs to have Admin rights on the PC, or the upgrade should be done by the administrator.

In the Microsoft window, the statement clearly mentions that update has to be done by the administrator or update requires the administrator permissions.

Regarding the “Destination Folder Access Denied” window, which is popped up newly from windows 7 / Windows 8 onwards, in the middle of the PIMphony Patch Upgrade is because the patch tries to copy PIMphony “.config” files to the PIMphony installation directory (ex: C:\Program Files\Alcatel_PIMphony) as part of the upgrade procedure.

From Windows 7 / Windows 8 onwards, there is a new security feature introduced by Microsoft, which needs the administrator permission to copy the .config files into any directory of “C:\Program Files\”.

So, during the PIMphony software patch upgrade:

A/ For the user who is logged in with Administrator account, the “Destination Folder Access Denied” window pops up with continue, skip and cancel buttons in the middle of the upgrade. Then, user has to check/tick the option “**Do this for all current items**” (to copy all the config files at the same time) and click continue, which completes the upgrade.

B/ For the user who is not an administrator, the “Destination Folder Access Denied” window pops up with continue, skip and cancel buttons in the middle of the upgrade. Then, user has to check/tick the option “**Do this for all current items**” and click continue. Then an additional window pops up to enter the Administrator username and password. The user has to provide the admin credentials and PIMphony upgrade continues.

7 PIMphony Release v6.X License

No specific “v6.8” license is needed. The PIMphony v6.8 services are straight activated from the “PIMphony Release: 6.0” license edition.

The level of this license “PIMphony Release” can be checked via OMC / Hardware and limits / Software Key Features / CTI / e-Applications.

PIMphony uses the Pro, Team, and Operator application licenses: PIMphony starts in Basic mode if none of these license exists in the OmniPCX Office (after free “PIMphony Try and Buy licence” period is expired).

LDAP license comes with Pro, Team and Operator license of PIMphony. If none of these PIMphony license is available in OmniPCX Office, then LDAP license has to be acquired separately.

8 SUPPORTED OS / PIM

8.1 Operating System / PIMphony v6.8

OS	PIMphony	PIMphony IP	TSP	SPI for Microsoft TAPI Server
Windows® 2000 Server (SP4) [32-bit]	Yes	No	No	Yes
Windows® 2000 Pro (SP4) [32-bit]	Yes	Yes	Yes	No
Windows® Server 2003 (SP1, SP2) [32-bit]	Yes	No	No	Yes
Windows® Server 2003 R2 (SP2) [32-bit]	Yes	No	No	Yes
Windows® 2008 server (SP2) [32-bit]	Yes	No	No	Yes
Windows® 2008 R2 TSE (SP1) [64-bit]	Yes	No	No	Yes
Windows® XP [64-bit]	Yes	No	No	No
Windows® XP Pro (SP1,SP2,or SP3) [32-bit]	Yes	Yes	Yes	No
Windows® XP Home (SP1,SP2,SP3) [32-bit]	Yes	Yes	Yes	No
Windows® Vista 32-bit edition (SP1, SP2)	Yes	Yes	Yes	No
Windows® Vista 64-bit edition	Yes	No	No	No
Windows® 7 (SP1) [32-bit]	Yes	Yes	Yes	No
Windows® 7 (SP1) [64-bit]	Yes	Yes	Yes	No
Windows® 8 32-bit edition	Yes	Yes	Yes	No
Windows® 8 64-bit edition	Yes	Yes	Yes	No
Windows® 2012 [64-bit] server	Yes	No	No	Yes
Windows® 8.1 [32-bit] edition	Yes	Yes	Yes	No
Windows® 8.1 [64-bit] edition	Yes	Yes	Yes	No
Windows® 10 [32-bit] edition	Yes	Yes	Yes	No
Windows® 10 [64-bit] edition	Yes	Yes	Yes	No

8.2 Compatible software

Windows OS	<p><u>Supported OS:</u> Check the reference table at chapter 8.1.</p> <p><u>Unsupported OS:</u> It is not recommended to use PIMphony 6.8 with OS not mentioned in Ch.8.1. Windows 8 RT is not supported.</p>
Internet Explorer	IE 6.0 or more recent
Office	Outlook 2000, XP, 2003, 2007, 2010[32 bit edition], Outlook 2010[64 bit], Outlook 2013 [32 bit and 64 bit] Outlook 2016 [32 bit and 64 bit] Access 2000, XP, 2003, 2007, 2010[32 bit edition], 2013[32 bit edition]
Goldmine	Goldmine 5.7, 6.5, 6.7, 7.0, 7.5, 8.0, 8.5, 9.0, 9.2, 2014.2, 2016.1
Act!	Act! 6, Act! 2006 (8.0), Act! 2007 (9.0), Act!2008 (10), Act!2009 (11), Act!2010(12), Act!2011(13), Act!2012(14) , Act!2013(15), Act!2015(Act 17.2), Act!2016(Act 18.2)
Lotus Notes	IBM Lotus Notes 5.02 to 6.5, Lotus Notes 8.0, Lotus Notes 8.5, Lotus Notes 8.5.3, 9.0

9 CORRECTION BUILD 3235

- CROXO-5828 : When a call is answered on a set associated with Clic'Line (Operator), on the Supervision window it is possible to transfer it to the voice mailbox but when a second call is received, the option is then greyed out.

10 CORRECTION BUILD 3230

[Updated HOL files integrated for all the languages.](#)

11 CORRECTION BUILD 3225

[Updated HOL files integrated \(English Language Only\)](#)

12 CORRECTION BUILD 3220

12.1 Application

- crqms00203521 PIMphony : ACT 2016 (ACT 18.2) support
- crqms00203522 PIMphony : Goldmine 2016.1 support

12.2 IP-API V5.0.0.5 (since v6.3 Build 2095)

- None

12.3 Abers 6.7.1.39 (since 6.8 Build 3190)

- None

12.4 TSP V6.8 3190.1 (since 6.8 Build 3190)

- None

13 CORRECTION BUILD 3215

13.1 Application

- crqms00198050/crqms00198742 Pimphony 6.8 3200 build cannot use 443 port for HTTPS
- crqms00198669 PIMphony basic resources
- crqms00200297 Pimphony should be HTTPS by default
- crqms00200672 Access 2016 Pimdriver support
- crqms00201055 Application fails to open

13.2 IP-API V5.0.0.5 (since v6.3 Build 2095)

- None

13.3 Abers 6.7.1.39 (since 6.8 Build 3190)

- None

13.4 TSP V6.8 3190.1 (since 6.8 Build 3190)

- None

14 CORRECTION BUILD 3210

14.1 Application

- crqms00000000 HOL files integration for ALE International Name Change
- crqms00198250 PIMphony : ACT 2015 (ACT 17.2) support
- crqms00190847 PIMphony help documentation issue

14.2 IP-API V5.0.0.5 (since v6.3 Build 2095)

- None

14.3 Abers 6.7.1.39 (since 6.8 Build 3190)

- None

14.4 TSP V6.8 3190.1 (since 6.8 Build 3190)

- None

15 CORRECTION BUILD 3200

15.1 Application

- crqms00174192 When performing an outgoing from PIMphony the connection is released

15.2 IP-API V5.0.0.5 (since v6.3 Build 2095)

- None

15.3 Abers 6.7.1.39 (since 6.8 Build 3190)

- None

15.4 TSP V6.8 3190.1 (since 6.8 Build 3190)

- None

16 CORRECTION BUILD 3195

16.1 Application

- crqms00184353 PIMphony does never start, wizard is shown and cannot be completed
- crqms00186336 PIMDriver support for Outlook 2016

16.2 IP-API V5.0.0.5 (since v6.3 Build 2095)

- None

16.3 Abers 6.7.1.39 (since 6.8 Build 3190)

- None

16.4 TSP V6.8 3190.1 (since 6.8 Build 3190)

- None

17 CORRECTION BUILD 3190

17.1 Application

- crqms00148003 Pimphony --Call control does not work with Plantronics C315
- crqms00165761 Plantronics Certification : Pimphony has to be restarted for call control to work
- crqms00171775 Not possible to hang up an unanswered outgoing call from Jabra 930 headset
- crqms00143651 Pimphony IP :- Not possible to END call using Jabra Bluetooth headset headset G06470 in a specific scenario
- crqms00175607 TAPI connection with Windows Terminal Server

17.2 IP-API V5.0.0.5 (since v6.3 Build 2095)

- None

17.3 Abers 6.7.1.39 (since 6.8 Build 3190)

- crqms00148003 Pimphony --Call control does not work with Plantronics C315
- crqms00165761 Plantronics Certification : Pimphony has to be restarted for call control to work
- crqms00171775 Not possible to hang up an unanswered outgoing call from Jabra 930 headset
- crqms00143651 Pimphony IP :- Not possible to END call using Jabra Bluetooth headset G06470 in a specific scenario

17.4 TSP V6.8 3190.1

- crqms00175607 - TAPI connection with Windows Terminal Server

18 CORRECTION BUILD 3185

18.1 Application

- crqms00168979 No synchronization between PIMphony and Outlook
- crqms00170041 Supervision windows on PIMphony Team does not work correctly
- crqms00171454 Outlook takes a long time until it starts when is configured as PIM Driver
- crqms00173535 CTI requires about 5 minutes until it is available since computer startup
- crqms00177579 Readme file not launched in 64-bit OS

18.2 IP-API V5.0.0.5 (since v6.3 Build 2095)

- None

18.3 Abers 6.7.1.32 (since 6.8 Build 3175)

- None

18.4 TSP V6.8 3180.1

- crqms00169352 - Not possible to configure the My IC Social Network app with a 8 digit EDN

19 CORRECTION BUILD 3180

19.1 Application

- crqms00169352 - Not possible to configure the My IC Social Network app with a 8 digit EDN
- crqms00166527 - Second unanswered incoming call not shown as missed in PIMphony

19.2 IP-API V5.0.0.5 (since v6.3 Build 2095)

- None

19.3 Abers 6.7.1.32 (since 6.8 Build 3175)

- None

19.4 TSP V6.8 3180.1

- crqms00169352 - Not possible to configure the My IC Social Network app with a 8 digit EDN

20 CORRECTION BUILD 3175

20.1 Application

- crqms00164387 - Synchronization issue between PIMphony and Outlook
- crqms00167583 - PIMphony developer log issue with Access PIM Driver and Outlook 64-Bit
- crqms00127327 - PIMphony Multimedia crash after PC's sleep timer
- crqms00127481 - PIMphony multimedia issues

20.2 IP-API V5.0.0.5 (since v6.3 Build 2095)

- None

20.3 Abers 6.7.1.32 (since 6.8 Build 3175)

- crqms00127327 PIMphony Multimedia crash after PC's sleep timer
- crqms00127481 PIMphony multimedia issue

20.4 TSP V6.8 3155.1 (since 6.8 Build 3155)

- None

21 CORRECTION BUILD 3170

21.1 Application

- crqms00162334 - [Israel target] Settings window is not opened in supervision in PIMphony
- crqms00157917 - Readme_tsp.txt file isn't updated

21.2 IP-API V5.0.0.5 (since v6.3 Build 2095)

- None

21.3 Abers 6.7.1.22 (since 6.8 Build 3155)

- None

21.4 TSP V6.8 3155.1 (since 6.8 Build 3155)

- None

22 CORRECTION BUILD 3165

22.1 Application

- crqms00153434 - Deactivation of the default PIM in PIMphony for DT
- crqms00153575 - PIMphony v6.8 Build 3155 default ports management
- crqms00158761 - PIMphony HOL for Operators - Integration

22.2 IP-API V5.0.0.5 (since v6.3 Build 2095)

- None

22.3 Abers 6.7.1.22 (since 6.8 Build 3155)

- None

22.4 TSP V6.8 3155.1 (since 6.8 Build 3155)

- None

23 CORRECTION BUILD 3160

23.1 Application

- crqms00148175 / eSR 1-165132038 - PIMphony Short dial not working with IE11 on Windows 8.1 OS
- crqms00000000 - New HOL integrated

23.2 IP-API V5.0.0.5 (since v6.3 Build 2095)

- None

23.3 Abers 6.7.1.22 (since 6.8 Build 3155)

- None

23.4 TSP V6.8 3155.1 (since 6.8 Build 3155)

- None

24 CORRECTION BUILD 3155

24.1 Application

- crqms00143439 - MyIC Social Networks: Issue with hold option
- crqms00131950 - PIMphony help on line to be updated for ACT 2014 support

- crqms00149390 / eSR 1-166952355 - Issue with PIMphony using Jabra Pro 930 headset

24.2 IP-API V5.0.0.5 (since v6.3 Build 2095)

- None

24.3 Abers 6.7.1.22 (since 6.8 Build 3155)

- crqms00149390 / eSR 1-166952355 Issue with PIMphony using Jabra Pro 930 headset

24.4 TSP V6.8 3155.1 (since 6.8 Build 3155)

- crqms00143439 - MyIC Social Networks: Issue with hold option
- crqms00149027 - Tapi 2.1 server with oxo R7.1 windows 2008 R2
- crqms00140645 / 1-163588641 - Problem at TAPI program when trying to hung up a call
- crqms00143478 / 1-164825845 - TAPI 2.0 problem when calling with phone.exe and dialer.exe programs
- crqms00143465 / 1-164825031 - TAPI problem when trying to end the call
- crqms00141116 / 1-163422151 - TAPI get blocked
- crqms00140565 / 1-163433421 - TAPI problem, when dialing in Outlook the network drives get blocked
- crqms00143914 - MyIC Social Network : Conference and Transfer options are grayed out once unconference is done

25 CORRECTION BUILD 3145

25.1 Application

- crqms00143439 - My IC Social Networks: Issue with hold option
- crqms00131950 - PIMphony help on line to be updated for ACT 2014 support

25.2 IP-API V5.0.0.5 (depuis v6.3 Build 2095)

- None

25.3 Abers 6.7.1.21 (depuis 6.8 Build 3140)

- None

25.4 TSP V6.8 3145.1 (depuis 6.8 Build 3145)

- crqms00143439 - My IC Social Networks: Issue with hold option

26 CORRECTION BUILD 3140

26.1 Application

- crqms00137153 - Cannot retrieve the ACD calls from PIMphony

26.2 IP-API V5.0.0.5

- None

26.3 Abers 6.7.1.21 (since 6.8 Build 3140)

- crqms00142034 - To include new Abers binary 6.7.1.21

26.4 TSP V6.8 3130.1 (since 6.8 Build 3130)

- None

27 CORRECTION BUILD 3135

27.1 Application

- crqms00140052 - PIMphony Multimedia crash issues with Jabra headset

27.2 IP-API V5.0.0.5

- None

27.3 Abers 6.7.1.20 (since 6.8 Build 3135)

- crqms00140052 - PIMphony Multimedia crash issues with Jabra headset

27.4 TSP V6.8 3130.1 (since 6.8 Build 3130)

- None

28 CORRECTION BUILD 3130

28.1 Application

- crqms00133308 - PIMphony Attendant has favourites issue

28.2 IP-API V5.0.0.5

- None

28.3 Abers 6.7.1.14 (since 6.7 Build 2955)

- None

28.4 TSP V6.8 3130.1 (since 6.8 Build 3130)

- crqms00133498 - MyIC Social Networks: the answer key is disabled on 8038
- crqms00136536 - MyIC Social Networks R4 feature liste (TAPI)

29 CORRECTION BUILD 3125

29.1 Application

- crqms00043135 - PIMphony Enhancement : ACT 2014 support
- crqms00123687 - Problem with CTI Configuration
- crqms00123790 - PIM in terminal server mode -- can not dial
- crqms00123683 - CTI has no access to phone and modem options
- crqms00122622 - PIMphony doesn't work with Windows 8.1
- crqms00117132 - PIM DBN# PIMphony Assistant mode - Contact name not saved call log
- crqms00129748 - PIMphony DBN# Lenghty contact numbers with space are not properly truncated in Contact Details window
- crqms00129858 - PIMphony DBN# Mobile number of the outlook contact is displayed as work number in contact details window
- crqms00133888 - Problem with dial by name "unified search" with PIMphony 6.8
- crqms00123790 - PIM in terminal server mode -- cannot dial and name alphabetic order on "first name"
- crqms00130879 - Outlook Journal calling via PIMphony doesn't work properly.

29.2 IP-API V5.0.0.5

- None

29.3 Abers 6.7.1.14 (since 6.7 Build 2955)

- crms00456591 - PIMphony audio KO on HP Windows 7 PC.

29.4 TSP V6.8 3125.1 (since 6.8 Build 3125)

- crqms00100460 - The Dial tone state has been removed.
-

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